

## Corporate Medical Policy

### Durable Medical Equipment (DME)

**File Name:** durable\_medical\_equipment\_dme  
**Origination:** 1/2000  
**Last Review:** 9/2024

#### Description of Procedure or Service

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Durable Medical Equipment (DME) is any equipment that provides therapeutic benefits to a member in need because of certain medical conditions and/or illnesses.

Durable Medical Equipment (DME) consists of items which:

- are primarily and customarily used to serve a medical purpose.
- are not useful to a person in the absence of illness or injury.
- are ordered or prescribed by a physician.
- are reusable.
- can stand repeated use, and
- are appropriate for use in the home.

DME includes, but is not limited to, wheelchairs (manual and electric), hospital beds, traction equipment, canes, crutches, walkers, kidney machines, ventilators, oxygen, monitors, pressure mattresses, lifts, nebulizers, bili blankets and bili lights.

This medical policy discusses the following aspects of DME coverage:

- Durable medical equipment in general
- Maintenance, repair and replacement
- Upgrade options
- Rental versus purchase of the equipment

**See also: Other medical policies for specific DME, including, but not limited to Wheelchairs, Pressure Reducing Support Surfaces, Orthotics, and Children's Mobility and Positioning Equipment as this equipment is not addressed in this policy.**

#### Related Policies

Wheelchairs (Manual and Power Operated)  
Children's Mobility and Positioning Equipment  
Pressure Reducing Support Surfaces  
Speech Generating Devices  
Facility Billing Requirements  
Supply and Equipment Reimbursement  
Modifier Guidelines

**\*\*\*Note: This Medical Policy is complex and technical. For questions concerning the technical language and/or specific clinical indications for its use, please consult your physician.**

# Durable Medical Equipment (DME)

## Policy

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**BCBSNC will provide coverage for Durable Medical Equipment when it is determined to be medically necessary because the medical criteria and guidelines for its use are met.**

**BCBSNC will provide coverage for Repairs, Maintenance and Replacement of eligible DME when it is necessary to make the equipment usable.**

**BCBSNC will review the option to rent or purchase eligible DME.**

## Benefits Application

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This medical policy relates only to the services or supplies described herein. Please refer to the Member's Benefit Booklet for availability of benefits. Member's benefits may vary according to benefit design; therefore, member benefit language should be reviewed before applying the terms of this medical policy.

DME, when eligible for coverage, is covered under the Durable Medical Equipment provision of the member benefit.

The DME supplier must meet eligibility and/or credentialing requirements as defined by the Plan to be eligible for reimbursement.

Standard mattresses are considered an item of convenience or comfort.

## When Durable Medical Equipment and Services are covered

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Durable medical equipment may be covered when **All** of the following criteria are met:

1. The equipment provides therapeutic benefit to a member in need because of certain medical conditions and/or illnesses; **AND**
2. The DME is prescribed by a provider or other professional provider; **AND**  
**\*\*\* See policy guideline**
3. The DME does not serve primarily as a comfort or convenience item; **AND**
4. The equipment does not have significant non-medical uses (e.g., environmental control equipment, air conditioners, air filters, and humidifiers).

Items that do not meet the definition of DME may be covered when it is clearly established that the items serve a therapeutic purpose in an individual case. To establish medical necessity for this type of item, there must be documentation of the physician's plan of treatment, predicted outcomes, and physician's involvement in supervising the use of the prescribed item. Examples include gel pads, pressure mattresses, or water mattresses when prescribed for a member who has decubitus ulcers (pressure sores or bedsores), or there is medical evidence indicating that there is a high susceptibility to significant decubitus ulcers.

### **Maintenance, Repairs, and Replacement of PURCHASED DME:**

Maintenance, repair, or replacement and supplies are **eligible for separate reimbursement under a contracted maintenance fee** with a DME supplier acceptable by the Plan.

- If the expense for repairs exceeds the estimated expense of purchasing or renting another item of equipment for the remaining period of medical need, no payment can be made for the amount in excess.
- The repair charge may include the use of "loaner" equipment when necessary.

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- When equipment is purchased, coverage for a maintenance or service agreement will be subject to the terms of the provider's contracted maintenance agreement.
- Replacement of a purchased item may occur when the item is irreparably damaged, or if replacement is required during repair and/or maintenance of a specific item. The cost will be negotiated on a rental versus purchase agreement. Replacement may be based on the maintenance contract as stated above.
- Replacement or repair of an item that has been misused or abused by the member or member's caregiver will be the responsibility of the member.

### **Maintenance, Repairs, and Replacement of RENTAL DME:**

- **DME rental fees will cover the cost of maintenance, repairs, replacements, adjustments, supplies, and accessories.** Rental fees also include equipment delivery services and set-up, education and training for member and family, and nursing visits; and these services are not eligible for separate reimbursement. Payment of eligible fees will begin on the day the device is delivered to our member.
- Replacement of the rental equipment may occur when the rented item is irreparably damaged, or if replacement is required during repair and/or maintenance of a specific item. Monthly rental fees allow for the replacement costs and are not eligible for separate reimbursement.
- Replacement or repair of an item that has been misused or abused by the member or member's caregiver will be the responsibility of the member.

### **Coverage for DME Add-ons or Upgrades:**

Standard DME is one that will adequately meet the medical needs of the individual and is not designed or customized for a specific individual's use. Non-standard DME is any item that has certain convenience or luxury features. Electrical or mechanical features which enhance standard or basic equipment usually serve a convenience function.

## **When Durable Medical Equipment and Services are not covered**

DME Add-ons or Upgrades are not covered:

- When the DME add-ons or upgrades are intended primarily for convenience or upgrades beyond what is necessary to meet the member's legitimate medical needs. Examples include decorative items, unique materials (e.g., magnesium wheelchairs wheels, lights, extra batteries, etc.) \*; **or**
- When it does not provide a therapeutic benefit to a member in need because of certain medical conditions or illnesses; **or**
- When the DME has not been prescribed by a provider or other professional provider; **or**  
**\*\*\* See policy guideline**
- When the DME serves primarily as a comfort or convenience item. Trays, back packs, wheelchair racing equipment are examples of non-covered or convenience items\*; **or**
- When the equipment is used in a facility that is expected to provide such items to the member; **or**
- When the devices and equipment are used to enhance the environmental setting (for example, air conditioners, humidifiers, air filters, portable Jacuzzi pumps, or chair lifts used to go up and down the stairs). These are not primarily medical in nature and will not be eligible for coverage\*; **or**

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- For equipment delivery services and set-up, education and training for member and family, and nursing visits, are not eligible for separate reimbursement regardless of agreement to rent or purchase.
- For DME add-ons or upgrades that are intended primarily for member/caregiver convenience, or that do not significantly enhance DME functionality. \*

\* These items may be excluded as a non-covered benefit per the terms of the member's benefit booklet. Please refer to the Member's Benefit Booklet for availability of benefits.

## **Policy Guidelines**

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### **Home DME may be subject to medical necessity review.**

- DME requires a prescription to rent or purchase before it is eligible for coverage.
- Payment of eligible fees will begin on the day the device is delivered, set-up, and ready for use by our member at the location needed.
- DME rental rates and maintenance fees should be calculated for payment on a prorated basis, based on provider contracted rates, when a full 30 days are not utilized by the member.

### **Rental versus Purchase:**

DME rental versus purchase coverage is based on the item prescribed, the patient's prognosis, the time frame required for use, and the total cost (rental vs. purchase) for the equipment.

When DME is purchased, the total benefits available cannot exceed the contracted fee schedule.

### **Guidelines for purchasing DME:**

**DME may be purchased** in any of the following situations:

- The equipment is classified as **Inexpensive DME**, which is defined as equipment with a purchase price that does not exceed \$200. Examples may include, but are not limited to: canes, walkers, crutches, arm slings, patient transfer belts, cervical collars, comfort rings, dextrometers, peak flow meters and commode chairs.
- The equipment is classified as **Other Routinely Purchased DME**, defined as equipment acquired by purchase at least 75% of the time. Equipment in this category may be rented or purchased, but the total amount paid for monthly rentals cannot exceed the fee schedule purchase amount. Examples may include but are not limited to low pressure and positioning equalization pads, home blood glucose monitors, braces for legs, arms, cast boots, cervical brace, and Jobst stockings.
- More expensive DME not classified as "Routinely Purchased DME" (costing above \$200) may be purchased when all of the following criteria are met:
  - a. long term use is expected based on the patient's prognosis (rental is anticipated to exceed purchase price) and
  - b. maintenance of DME
  - c. a rental trial period (applied toward purchase price) has documented patient compliance, patient tolerance, and clinical benefits.

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## **Guidelines for renting DME:**

DME rental vs. purchase coverage is based on the item prescribed, the patient's prognosis, the time frame required for use, and the total cost (rental vs. purchase) for the equipment.

When DME is rented, the benefits cannot exceed the total of the cost to purchase the DME or the contracted fee schedule.

## **DME may be rented when:**

- DME is not classified as **“Routinely Purchased DME”** (costing above \$200) or **Inexpensive DME** and anticipated medical need is for a limited time frame; or equipment requires high maintenance (requires specialized skills to service the item).
- Examples include but are not limited to the following: apnea monitors, hospital beds, bili lights and bili blankets, Continuous Passive Motion (CPM), traction, infusion pumps, IPPB, Nebulizers, CPAP, BiPAP, DPAP, lymphedema pumps, oxygen equipment (portable and stationary), ventilators, and TENS units.
- DME rental fees will cover the cost of maintenance, repairs, replacements, supplies and accessories. Equipment delivery services and set-up, education and training for patient and family, and nursing visits, are not eligible for separate reimbursement.
- Rental equipment which has reached a maximum reimbursement (rental paid up to purchase price) will continue to be owned by the DME provider with the understanding that the equipment will remain in the patient's custody until medical necessity is no longer met. The DME provider can no longer charge rental fees but may charge separately for maintenance if such a contract has been signed. Once the member no longer needs the equipment, the DME provider will collect the equipment.
- Equipment that is purchased without prior rental will be owned by the patient.
- DME rental rates and maintenance fees should be calculated for payment on a prorated basis, based on provider contracted rates, when a full 30 days are not utilized by the member.

## **Provider/Other Professional Provider:**

- **Provider**  
A hospital, nonhospital facility, doctor, or other provider, accredited, licensed or certified where required in the state of practice, performing within the scope of license or certification. All services performed must be within the scope of license or certification to be eligible for reimbursement.
- **Other Professional Provider**  
A person or entity other than a DOCTOR who is accredited and licensed or certified in the state were located to provide COVERED SERVICES and which is acceptable to [Blue Cross NC]. Examples may include physician assistants (PAs), nurse practitioners (NPs) or certified registered nurse anesthetists (CRNAs). All services performed must be within the scope of license or certification to be eligible for reimbursement.

## **Billing/Coding/Physician Documentation Information**

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This policy may apply to the following codes. Inclusion of a code in this section does not guarantee that it will be reimbursed. For further information on reimbursement guidelines, please see Administrative Policies on the Blue Cross Blue Shield of North Carolina web site at [www.bcsnc.com](http://www.bcsnc.com). They are listed in the Category Search on the Medical Policy search page.

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*Applicable service codes: E0100-E0948, E1012, E1300-1310, E1399, E1500-E2120, E1629, E2402-E2599, E8000-E8002, K0455, K0462, K0739-K0740, K0743- K0746, K0900, Q0477, S9002.*

## **Documentation Requirements for DME:**

The supplier is responsible for obtaining a signed, dated, written agreement from the member for the additional charges prior to delivery of the non-covered items.

To review DME for medical necessity the following information is required:

- licensed provider's plan of treatment, including anticipated time frame that the equipment will be needed.
- predicted outcomes (therapeutic benefit).
- licensed provider's involvement in supervising the use of the prescribed item.
- detailed description of the member's clinical and functional status so that a determination of medical necessity can be made.

BCBSNC may request medical records for determination of medical necessity. When medical records are requested, letters of support and/or explanation are often useful but are not sufficient documentation unless all specific information needed to make a medical necessity determination is included.

## **Scientific Background and Reference Sources**

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### **Durable Medical Equipment:**

BCBSA Medical Policy Reference Manual

BCBSNC Matrix Program - 5/97

5/97 - Medicare Region C DMERC - September 1993

### **Repairs, Maintenance and Replacement:**

5/97 - Medicare Region C DMERC - September 1993

BCBSNC Matrix Program - 5/97

### **Upgrade Options:**

5/97 - Medicare Region C DMERC - September 1993

BCBSNC Matrix Program - 5/97

### **Rental versus Purchase**

5/97 - Medicare Region C DMERC - September 1993

BCBSNC Matrix Program - 5/97

### **Durable Medical Equipment (New Policy)**

Medical Policy Advisory Group - 10/99

Specialty Matched Consultant Advisory Panel - 9/2000

Medical Policy Advisory Group - 10/2000

Specialty Matched Consultant Advisory Panel - 7/2002

Medical Policy Advisory Group - 6/2004

BCBSA Medical Policy Reference Manual [Electronic Version]. 1.01, 12/1/95

Specialty Matched Consultant Advisory Panel- 9/2011

Specialty Matched Consultant Advisory Panel- 9/2012

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Specialty Matched Consultant Advisory Panel- 9/2013

Specialty Matched Consultant Advisory Panel- 9/2014

Specialty Matched Consultant Advisory Panel- 9/2015

Medical Director review 9/2015

Specialty Matched Consultant Advisory Panel- 9/2016

Medical Director review 9/2016

Specialty Matched Consultant Advisory Panel- 9/2017

Medical Director review 9/2017

Specialty Matched Consultant Advisory Panel 9/2018

Medical Director review 9/2018

Specialty Matched Consultant Advisory Panel 9/2019

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Specialty Matched Consultant Advisory Panel 9/2022

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## **Policy Implementation/Update Information**

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### **Durable Medical Equipment:**

10/79 Original Policy

6/83 Reaffirmed

2/98 Revised: Archived previous policy, E0100.ARC.

8/99 Reformatted, combined Durable Medical Equipment with DME Maintenance, Repair and Replacement, DME Upgrade Options, and DME Rental versus Purchase; Medical Term Definitions added.

### **Repairs, Maintenance and Replacement**

## Durable Medical Equipment (DME)

- 5/97 Review of Medicare Guidelines - September 1993
- 2/98 Original Policy issued
- 8/99 Reformatted, combined Durable Medical Equipment with DME Maintenance, Repair and Replacement, DME Upgrade Options, and DME Rental versus Purchase; Medical Term Definitions added.

### **Upgrade Options:**

- 5/97 Review of Medicare Guidelines - September 1993
- 2/98 Original Policy issued
- 8/99 Reformatted, combined Durable Medical Equipment with DME Maintenance, Repair and Replacement, DME Upgrade Options, and DME Rental versus Purchase; Medical Term Definitions added.

### **Rental versus Purchase:**

- 5/97 Review of Medicare Guidelines - September 1993
- 8/97 Original Policy issued
- 8/99 Reformatted, combined Durable Medical Equipment with DME Maintenance, Repair and Replacement, DME Upgrade Options, and DME Rental versus Purchase; Medical Term Definitions added.

### **Durable Medical Equipment (New Policy)**

- 10/99 Medical Policy Advisory Group
- 10/00 Specialty Matched Consultant Advisory Panel. No change recommended in criteria. System coding changes. Medical Policy Advisory Group review. No change in criteria. Approve.
- 4/02 Revised sections under when it is covered, when it is not covered, and the Billing and Coding section for clarification.
- 8/02 Specialty Matched Consultant Advisory Panel meeting 7/12/2002. Revised policy to remove references to prosthetics. Added statement in the Description section to refer to specific policies for more information on DME and prosthetics. Revised the term "optional" and replaced with add-ons or upgrades. Added statement to the when services are not covered section. Revised and added a statement to the Billing/Coding section. Under Rental versus Purchase section, removed "of 6 months rental" from trial period.
- 3/25/04 Added information to state that chair lifts used to go up and down the stairs are not covered. Benefits Application and Billing/Coding sections updated for consistency. DM code ranges DM255-DM504; DM801-DM805 removed from policy.
- 7/29/04 Added K codes K0001- K0195, K0452, K0455, K0462, K0600 - K0609, removed code 99070, extended E codes to E2599. Medical Policy Advisory Group review 06/03/2004 with no changes made to criteria. Reformatted the Billing and Coding Section.
- 1/05/06 Updated CPT codes in Billing/Coding section. Added CPT codes E2600-E2621. Deleted CPT codes K0452 and K0600.
- 12/11/06 Description of DME expanded for clarification. In the section When DME Is Covered, deleted phrase "within the scope of his license" from item 2. Additional information added to "Coverage for DME Add-ons or Upgrades" that reads: "Standard DME is one that will adequately meet the medical needs of the patient and is not designed or customized for a specific individual's use. Non-standard DME is any item that has certain convenience or luxury features that make it more expensive than a standard item. Electrical or mechanical features which enhance standard or basic equipment usually serve a convenience function."



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- In the section When DME is Not Covered, deleted phrase "within the scope of his license" from 3rd bulleted item. In the Rental versus Purchase section, deleted "ROHO cushion" from item 1. Policy number added to Key Words. References and HCPCS Codes updated. Specialty Matched Consultant Advisory Panel review meeting 6/28/06.
- 8/11/08 Specialty Matched Consultant Advisory Panel review meeting 6/19/08. No change to policy statement. (adn)
- 6/22/10 Policy Number(s) removed (amw)
- 6/21/11 Removed references to IC (individual consideration) under "When Covered" section and Policy Guidelines section. Removed statement "low intensity" under Policy Guidelines section: "DME may be purchased" under 3<sup>rd</sup> bullet b. Under Billing/Coding section added HCPCS codes K0743-K0746. Reviewed by medical director. (lpr)
- 10/11/11 Specialty Matched Consultant Advisory Panel review 9/28/2011. No changes to policy statement. (lpr)
- 10/16/12 Specialty Matched Consultant Advisory Panel review 9/21/2012. No change to policy statement. (lpr)
- 7/1/13 Added HCPCS code K0900 to "Billing/Coding" section for July 1, 2013, code update. (lpr)
- 10/15/13 Specialty matched consultant advisory panel review 9/18/2013. (lpr)
- 12/10/13 Changed the word "physician" to "licensed provider" under both "When Covered" section statement #2 and "Not Covered" section bullet #3. Medical director review 11/2013. (lpr)
- 3/11/14 Added an asterisk (\*) to last statement in the Not Covered section to link the meaning of the asterisk when used in some of the statements in the Not Covered section. No change to policy statement. (lpr)
- 10/14/14 Specialty matched consultant advisory panel review 9/2014. No changes to policy statement. (lpr) (td)
- 11/11/14 Revised Description section to remove reference to archived Prosthetic policy. No changes to policy intent. (td)
- 10/30/15 Description section updated to remove archived referenced policies. References updated. Specialty Matched Consultant Advisory Panel review 9/30/2015. Medical Director review 9/2015. Policy intent unchanged. (td)
- 12/30/15 Billing/Coding section updated to add code E1012 effective 1/1/16. (td)
- 10/25/16 Updated Related Policies in Description Section. Specialty Matched Consultant Advisory Panel review 9/30/2016. Medical Director review 9/2016. (jd)
- 7/28/17 Minor revision for clarification to When Covered and Noncovered sections; updated term "licensed provider" with updated terminology of "provider/other professional provider". No change to policy intent. Updated Policy Guidelines with terminology for "provider/other professional provider." (jd)
- 10/13/17 Specialty Matched Consultant Advisory Panel review 9/30/2017. Medical Director review 9/2017. (jd)
- 12/29/17 Code section updated adding Q0477, effective 1/1/18. (jd)
- 10/12/18 Specialty Matched Consultant Advisory Panel review 9/2018. Medical Director review 9/2018. (jd)
- 10/15/19 Specialty Matched Consultant Advisory Panel 9/2019. Medical Director review 9/2019. (jd)

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- 10/1/20 Specialty Matched Consultant Advisory Panel 9/2020. Medical Director review 9/2020. (jd)
- 10/1/21 Specialty Matched Consultant Advisory Panel 9/2021. Medical Director review 9/2021. (jd)
- 12/30/21 The following code was added to the Billing/Coding section: E1629 effective 1/1/22. (jd)
- 5/31/22 The following reimbursement policy was added to Related Policies section: Facility Billing Requirements. (jd)
- 10/18/22 Benefits Application section updated with statement “Standard mattresses are considered an item of convenience or comfort”. References updated. Specialty Matched Consultant Advisory Panel 9/2022. Medical Director review 9/2022. (tm)
- 10/10/23 Description section updated, added “Supply and Equipment Reimbursement” policy to Related Policies section, When Covered and Not Covered sections edited for clarity, no change to policy statement. Updates to Billing/Coding section: previous code range E1300-E1340 updated to E1300-E1310, added codes K0739-K0740. References updated. Specialty Matched Consultant Advisory Panel 9/2023. Medical Director review 9/2023. (tm)
- 1/24/24 The following reimbursement policy was added to the Related Policies section: Modifier Guidelines. (tm)
- 7/17/24 Code S9002 added to Billing/Coding section. (tm)
- 10/16/24 Minor edits to Description section. Added Speech Generating Devices to Related Policies section. When Covered and Not Covered sections edited for clarity, no change to policy statement. References updated. Specialty Matched Consultant Advisory Panel 9/2024. Medical Director review 9/2024. (tm)

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Medical policy is not an authorization, certification, explanation of benefits or a contract. Benefits and eligibility are determined before medical guidelines and payment guidelines are applied. Benefits are determined by the group contract and subscriber certificate that is in effect at the time services are rendered. This document is solely provided for informational purposes only and is based on research of current medical literature and review of common medical practices in the treatment and diagnosis of disease. Medical practices and knowledge are constantly changing and BCBSNC reserves the right to review and revise its medical policies periodically.