



BlueCross BlueShield  
of North Carolina

# MEDICARE

May 2024

## New Resources to Improve Your Quality Rates

Please note, this communication applies to Healthy Blue + Medicare<sup>SM</sup> (HMO-POS D-SNP) offered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC).

The Provider Quality and Health Equity Team at Blue Cross NC has been hard at work creating and identifying resources to enhance your quality rates and the experiences of your patients. Be sure to check the *Resources section* of the [provider website](#) periodically for resources and new content, including HEDIS<sup>®</sup>-related materials to help optimize your quality rates. New content, resources, webinars, and training opportunities are also available on the [Clinical Quality Webinars Hub](#). [Mydiversepatients.com](#) is a great resource for training and resources to help you learn about and serve your diverse population.

Note: HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).

<https://www.bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare>

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO-POS D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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